

CONSUMER GRIEVANCES REDRESSAL FORUM

SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

TIRUPATI

This 07th day of December' 2024

C.G.No.51/2024-25/Kadapa Circle

CHAIRPERSON

Sri. V. Srinivasa Anjaneya Murthy

Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

Between

Sri. B.Viswanath, D.No. 18/553,
Yanadi Colony, Proddatur (M),
Kadapa District.

Complainant

AND

1. Dy. Executive Engineer/O/Proddatur
2. Executive Engineer/O/Proddatur

Respondents


This complaint came up for final hearing before this Forum through video conferencing on 03.12.2024 in the presence of the respondents, complainant remained absent and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 24.06.2024 at Proddatur stating that he is residing in Yanadi Colony, Proddatur and in their colony the electric poles are

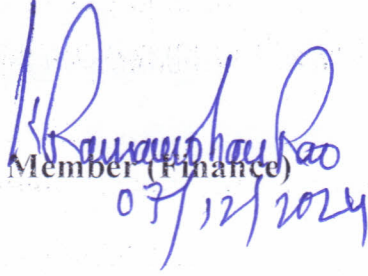
in leaning position and the electric wires are hanging and it is to be rectified.

02. The said complaint was registered as C.G.No.51/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint, they have rectified the leaning line in correct position and resolved the problem.
03. Heard respondents through video conferencing. Complainant remained absent. The respondents submit that subsequent to the complaint, they have rectified the leaning line in correct position. The complainant when contacted him through phone admitted that their problem is solved. He also admitted that he gave a letter of satisfaction with the work of the respondents. Since the grievance of the complainant is redressed, the complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the



date of receipt of this order and the prescribed format is available in
the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and
pronounced in the open Forum on this 07th day of December'2024.


Member (Finance)
07/12/2024


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.


07/12/24